Improve Your Service Levels with
Elementum Essentials

elementum™

S&OP is a big-picture planning process that operates on a monthly cadence. But it takes teams countless hours of daily fire-fighting to mitigate unplanned exceptions and ensure customer orders are actually fulfilled. For most companies, this S&OE process is informal, manual, poorly-tracked, and hugely inefficient.

S&OP
time spent aligning on the plan

30%

S&OE
time spent reacting to exceptions

70%

Typical S&OE Process

- Emails and spreadsheets make it hard for teams to track incidents and measure performance

- Disparate data means problems can't be systematically identified for root cause analysis & prevention

- Lack of a system of record for incidents means expensive one-off mitigation efforts, even for common exceptions

S&OE with Elementum Essentials

- Speed exception management and resolution time by consolidating incidents and collaboration

- Increase ability for management to focus team priorities toward key business outcomes

- Maximize service levels by analyzing patterns to drive faster resolution of common problems

Four Easy Steps to S&OE Success:

1. Make it easy for teams to capture supply chain incidents
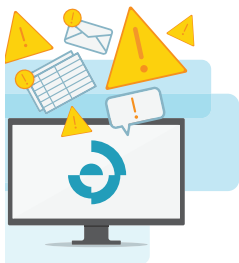
2. Centralize incidents to facilitate weekly review

3. Collaborate across teams to quickly resolve

4. Analyze trends to prevent future problems

Establish an S&OE Drumbeat with a Central View of Incidents

View all incidents across your entire organization in one centralized list view. Leverage this single source of truth to establish a weekly S&OE cadence, or drumbeat, to optimize incident resolution.

Speed Incident Resolution with Cross-Team Collaboration

With real-time commenting directly within the Incident detail page, you can track all communications across your internal teams. This multi-enterprise collaboration can help mitigate finished goods inventory shortages, production shortfalls, or late shipments with greater speed.

Get Real-Time Analytics to Optimize Incident Management

Gain an enterprise-level analytical view of incidents with key metrics to facilitate monthly retrospectives. Resolution trends, regional performance and most importantly, analysis by exception type help instruct continuous improvements.
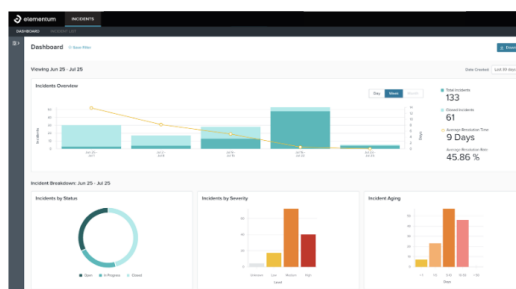
Today's Leading Supply Chains Leverage Incident Management for S&OE

MOLSON Coors

INTEGRA
LIMIT UNCERTAINTY

GP Georgia-Pacific

Barilla

Micron

FERRERO

ABOUT ELEMENTUM

Elementum is the company behind the first cloud-native supply chain automation platform for the $25T product economy. In an age where instant gratification is the new norm and customer expectations are continuing to grow exponentially, successful operations need to adapt faster than ever to unplanned exceptions. Elementum's platform centralizes information and communication to drive rapid resolution of incidents, enable cross-ecosystem execution, and ensure products are available at the right time, place, quantity, and cost. Learn more at www.elementum.com