Take your operational agility to the next level with **Elementum Pro**

elementum

Unplanned supply chain exceptions are a constant drain on service levels and revenue. But today, most operations are overly dependent on tribal knowledge and manual efforts to resolve these exceptions. Such fire-fighting heroics are expensive, time consuming, & exhausting for teams.

1%	=	**$50** MILLION
Increase in customer service levels		Increase in annual revenue

Source: 2019 S&OE Industry Benchmark Report

Typical S&OE Process

- Emails and spreadsheets make it hard for teams to track incidents and measure performance

- Disparate data means problems can't be systematically identified for rapid resolution & root cause analysis

- Lack of a system of record for incidents means expensive one-off mitigation efforts, even for common exceptions
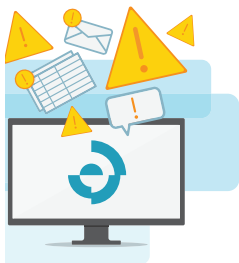
S&OE with Elementum Pro

- Speed resolution with consolidated incident management & collaboration across internal and external partners

- Minimize business impact by tying incidents to specific SKUs and inventory locations

- Maximize service levels through trend analysis by incident types, teams, sites, products and root cause

Four Easy Steps to S&OE Success:

1. Make it easy for teams to capture and link incidents to the impacted elements of your supply chain

2. Centralize incidents to facilitate weekly review

3. Collaborate across internal teams and external partners to quickly drive resolution
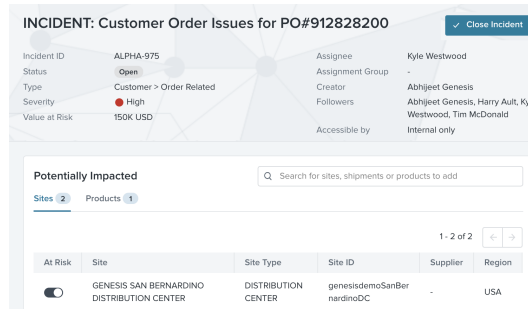
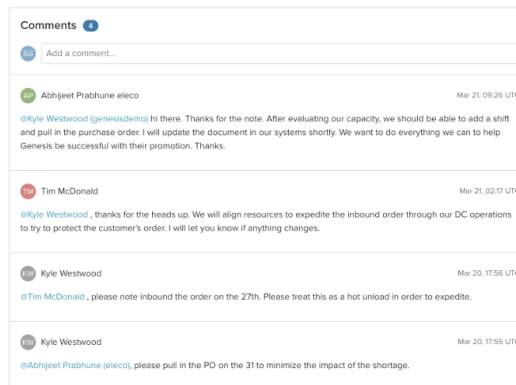**4.** Analyze root cause to prevent future problems

Set an S&OE Drumbeat with One View of Incidents & Context

View all incidents and impacted sites or products across your entire organization in one place. Leverage this single source of truth to establish a weekly S&OE cadence, or drumbeat, to optimize incident resolution.
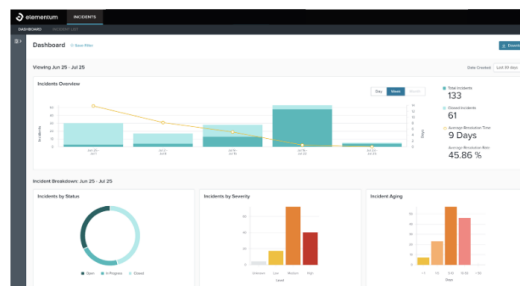

Speed Incident Resolution with Multi-Enterprise Collaboration

With real-time commenting directly within the Incident detail page, you can track all communications across your internal teams and external partners, such as supplier and carriers. This multi-enterprise collaboration can help mitigate finished goods inventory shortages, production shortfalls, or late shipments with greater speed.

Get Real-Time Analytics to Optimize Incident Management

Gain an enterprise-level analytical view of incidents with key metrics to facilitate monthly retrospectives. Resolution trends, regional performance and most importantly, root cause analysis by product, site, and team, help instruct continuous process improvements.

Today's Leading Supply Chains Leverage Incident Management for S&OE

MOLSON Coors

INTEGRA
LIMIT UNCERTAINTY

GP Georgia-Pacific

Barilla

Micron

FERRERO

ABOUT ELEMENTUM

Elementum is the company behind the first cloud-native supply chain automation platform for the $25T product economy. In an age where instant gratification is the new norm and customer expectations are continuing to grow exponentially, successful operations need to adapt faster than ever to unplanned exceptions. Elementum's platform centralizes information and communication to drive rapid resolution of incidents, enable cross-ecosystem execution, and ensure products are available at the right time, place, quantity, and cost. Learn more at www.elementum.com